01 Terms & Licensing

TERMS & CONDITIONS

- Template for guidance — we recommend reviewing it with a legal advisor in the contracting country before use.

01 Scope of work

The approved quote sets out the services, quantities and timelines. Any work outside this scope is priced in a separate quote or change order.

02 Quote and acceptance

Quotes are valid for 30 days from the issue date. Signing the quote or paying the first installment counts as acceptance of these terms.

03 Payment

50% on signing, 30% on delivery of the first draft, and 20% on final delivery. Final full-resolution files are not released until all fees are paid. Prices exclude taxes, government fees and transfer charges.

04 Timelines

The production period starts once the first payment is received and the files are complete. Late files, feedback or approvals push the delivery date back by the same amount of time.

05 Revisions and change orders

Prices include 2–3 revision rounds for stills and 3 rounds for films. Each extra round is charged at 10–15% of the item's value. Changes to the design or scope after a stage is approved are change orders, priced and approved in writing before work starts.

06 Rush delivery

25–50% is added to items required in half the standard time or less, subject to production capacity.

07 Client responsibilities

Provide correct, up-to-date files; appoint one person to collect feedback and approve stages; and respond within 3 working days. The client is responsible for the accuracy of the engineering data supplied.

08 Intellectual property and license

Rights in the deliverables remain with the studio until all fees are paid. The client then receives a non-exclusive, perpetual license to use them to present, market and gain approvals for the project. Scene files, models and source assets remain the studio's property unless the quote states they will be delivered.

09 Portfolio use

Designatix may show the deliverables on its website, portfolio and channels after the project is publicly launched, unless confidentiality or a specific release date is agreed in writing.

10 Confidentiality

Both parties agree not to disclose unpublished project information or files. A separate NDA can be signed on request.

11 Suspension and cancellation

If the client cancels the project, the value of work completed up to the cancellation date is payable, and the first installment is non-refundable. A project paused for more than 30 days by the client may be rescheduled and repriced.

12 Limitation of liability

The studio's liability shall in no case exceed the amount paid for the item concerned. The deliverables are illustrative visualizations and are not engineering or construction documents.

13 Force majeure

Neither party is liable for delays caused by circumstances beyond its control, provided it notifies the other party promptly.

14 Governing law

These terms are governed by the laws of country. Disputes are settled amicably first, then before the competent authority.

Acknowledgement

We have read and agree to these terms and conditions.

For the client — name, signature, date and stamp

For Designatix — name and signature

Fields highlighted in yellow are examples or details to complete before sending.